# 2013 Legislative Interim Report of the

# Hawai'i State Center for Nursing December 18, 2012

Subject: SCR 167 SD 2: Requesting the Hawai'i State Center for Nursing to evaluate the need for and resources required to establish a continuing education program for nurses.

### Introduction

Addressing the needs and interests of the people of Hawai'i includes ensuring that quality health care is easily accessible to consumers throughout the State. Nurses will play a critical role in the successful implementation of health care reform. Continuing education plays a significant role in nursing professionals' ongoing development for the betterment of the profession and the patients they serve. Continuing education requirements must be administratively feasible, cost-effective, and equitably applied and enforced.

Senate Concurrent Resolution 167, Senate Draft 2, 2010, Session Laws of Hawai'i requested the Hawai'i State Center for Nursing (Center for Nursing) evaluate the need for and resources required to establish a continuing education program for registered and practical nurses. This report is the third report of three reports required by the Legislature. The first and second reports were submitted to the Legislature in 2011 and 2012. Both are accessible online at: <a href="http://www.hinursing.org/policy-advocacy.htm">http://www.hinursing.org/policy-advocacy.htm</a>.

The report addresses the status of the Continuing Education Joint Advisory Committee's (CEJAC) study and work throughout 2012<sup>2</sup>. It includes findings on the resources required to ensure proper delivery, monitoring, and compliance of a Hawai'i nursing continuing competency program<sup>3</sup>, including funds needed for qualified staff, space, materials, and equipment, and the fiscal impact on nurses, employers, the State, and educational institutions providing the continuing education credits. Further, it addresses the availability of resources needed to establish a continuing education program for the twenty-four thousand nurses licensed in Hawai'i.

Committee is made up of 24 representatives of professional nursing organizations, nursing programs, health care employers, long term care, Department of Commerce and Consumer Affairs and HI Board of Nursing comprise the Continuing Education Joint Advisory Committee
See Addendum 1 for CEJAC monthly activities

In its second report, the CEJAC recommended a continuing competency program (CCP) with a self-assessment tool to guide the continuing competency activity to ensure that nurses engage in lifelong learning as recommended by Institute of Medicine. This process included a nurse self-assessment with multiple options for learning as a requirement for re-licensure. A CCP would help nurses to assess where their gaps in nursing knowledge exist and define the education needed to increase their continued competency.

### General Findings of the Continuing Education Joint Advisory Committee

In 2012, the Continuing Education Joint Advisory Committee (CEJAC) found:

- Nationally, continuing education or continuing competency programs (CCP) fall under the purview of the state's board of nursing (BON). Other state BONs use revenues generated from nursing fees solely to service nurse licensees.
- The Hawai'i BON's (HBON) umbrella agency is the Professional & Vocational Licensing Division of the Department of Commerce & Consumer Affairs (PVLD DCCA). The PVLD DCCA collects a variety nursing fees from approximately 24,000 nurses who are licensed in Hawai'i.
- As the umbrella agency, the PVLD DCCA carries out the daily activities which the HBON cannot accomplish alone. The PVLD DCCA plays a pivotal role in the establishment of a nurse continuing competency program in Hawai'i. As in all states, Continuing Education (CE) is considered a part of the nurse re-licensure requirements. If the Legislature makes the CCP a requirement, the PVLD DCCA would carry out the ministerial duties of the HBON to implement the program.
- PVLD DCCA often cites a lack of resources for its inability to address state and national nursing initiatives, including the proposed CCP. However, in the nearly three years which the Center for Nursing/CEJAC has sought information from the PVLD DCCA on the resources it would require to ensure proper delivery, monitoring, and compliance of a Hawai'i nursing continuing competency program, including funds needed for qualified staff, space, materials, and equipment, the PVLD DCCA has not provided nor has it promised to provide a cost analysis. Note: The Real Estate Commission under the PVLD DCCA was an exception<sup>4</sup>.
- Without the PVLD DCCA cost information and the lack of a comparable entity in the State, the CEJAC/Center for Nursing' report<sup>5</sup> turned to public information filed by other state boards of nursing. Information from the New Hampshire Board of Nursing<sup>6</sup> (which has demographics similar to Hawai'i) and the North Carolina Board of Nursing's<sup>7</sup> 2010-2011 financial statements<sup>8</sup> were used.

<sup>&</sup>lt;sup>4</sup> The Board of Nursing Executive Officer arranged a meeting between the Center for Nursing Executive Director (and two analysts) and the Real Estate Commission (REC) to share how the REC's CE program is set up. While it revealed the DCCA's IT capabilities, the RE profession's CE demands were not comparable to nursing which has much more complex levels of practice and training.
<sup>5</sup> See Attachment 1

<sup>&</sup>lt;sup>6</sup> See Attachment 3 New Hampshire charges \$100 fee Hawai'i \$90 North Carolina \$120

<sup>&</sup>lt;sup>7</sup> The North Carolina model was selected as a point of reference for Hawai'i's proposed CCP

- The North Carolina program for continued competency was adopted by the Continuing Education Joint Advisory Committee (CEJAC) as a best practice for adaptation to Hawai'i. However, North Carolina Board of Nursing (NCBON) has 5 times the number of nurse licensees as Hawai'i. On May 23, 2012, the NCBON was contacted by the Center for Nursing/CEJAC to request startup cost information. Unfortunately, NCBON was not able to provide specific information other than to share that renewal and reinstatement fees cover all of the NCBON expenses and that it receives no state budgetary funding.
- The Center for Nursing/CEJAC decided to extrapolate from the North Carolina BON's financial statements for 2010 and 2011 and apply 1/5 the costs in developing a cost profile for the sole purpose of establishing the framework for discussion.
- North Carolina BON's total operating revenue for two years totaled \$14,868,440. Its
  total operating expenses totaled \$14,507,511. A fifth of the total is \$2,973,688 in
  operating revenue and \$2,901,502 in operating expenses for a biennium.
- Excluding initial licensing, restoration of licensure and other fees assessed Hawai'i, 24,000+ nurses, approximately \$2,105,000 in revenue is generated, biennially. \$70 is assessed from each nurse licensee (approximately \$1,645,000) and goes to the DCCA Regulated Industries Complaints Office Complaints Resolution Fund (CRF) and \$20 per nurse licensee (approximately \$460,000) to licensing<sup>9</sup>.
- Unlike other states which devote 100% of nursing fees to nursing related costs, only a
  fraction of Hawai'i nurse licensing, relicensing, license restoration, complaint
  resolution fund and other fees are allocated by the PVLD DCCA to service nursing.
- Beyond application processing and mail out of pocket licenses, the Hawai'i BON is unable to service licensees as other state boards of nursing do, including but not limited to, monthly newsletters, CE, expertise in addressing nurse practice inquiries, participation in the National Council of State Boards of Nursing initiatives and other national initiatives. The Regulated Industries Complaints Office (RICO) investigates the complaints against nurses, but the number of cases is not substantially higher than other states.
- Further, New Hampshire is closest to Hawai'i in population and number of licensed nurses. NHBON is staffed with 12 FTEs and supports all aspects of nursing licensing, reporting, monitoring and compliance. Hawai'i has only .8 FTE to service 24,000

<sup>&</sup>lt;sup>9</sup> Hawai'i Advanced Practice Registered Nurses with prescriptive authority pay 3 licensing fees and 3 complaints resolution fund fees. MDs and all other professions regulated by the PVLD DCCA are only assessed one licensing fee and one CRF fee.

nurse licensees<sup>10</sup>. Nursing license fee is similar in both states. Within Hawai'i, licensing boards with similar members and fees receive greater support than nursing.

- Per Professional & Vocational Licensing Division of the Department of Commerce & Consumer Affairs (PVLD DCCA), the balance of nursing revenue is applied to support licensure and regulation of <u>other non-nursing related professions</u>. This balance, if applied solely to nursing as in other states, can defray the costs which would be incurred to establish a continuing competency program; allow for the hiring of adequate FTE employees; and absorb the cost for a centralized communication system, on a sustainable basis.
- Communication<sup>11</sup> with nurse licensees remains key to the successful establishment of a nursing continuing competency program and other nursing initiatives in Hawai'i. Currently, communicating with 24,000 nurses via postal mailing is a major cost factor for the State which can be alleviated with the cooperation of the PVLD DCCA<sup>12</sup>.
- Except effort made by the Center for Nursing and a handful of nursing organizations/employers, nurse licensees remain largely uninformed even when barrier-breaking nursing related laws are passed. This is potentially harmful to Hawai'i consumers. Nurses will play a critical role in the successful implementation of the Affordable Care Act and future health initiatives. Nurses need to understand their role in healthcare reform and must be able to receive and respond to uniform, pertinent information that can be delivered in a timely, cost-effective manner.
- The lack of a centralized communication system through which all nurses licensed in the State can receive information has created an atmosphere of misinformation on the continuing competency program; barrier-breaking legislation on nursing practice and other regulatory changes; and state/federal initiatives. The lack of current, uniform information places consumer safety at risk and practicing nurses/employers in potentially libelous situations.
- Verbal/informal opinions<sup>13</sup> rendered by a Special Deputy of the Attorney General
  within the PVL DCCA and the current position of PVLD DCCA not only preclude any
  sharing of information with nurse licensees, but with key local and national
  organizations addressing issues on workforce and quality of nursing care.
- Since 2003 and especially with the passage of SCR 167 in 2010, the Continuing Education Joint Advisory Committee (CEJAC) /Center for Nursing have tried to form a collaborative relationship with the PVLD DCCA. The Executive Officer of the HBON is a member of the CEJAC.

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Attachment 5 is a list of North Carolina Board's staff to illustrate the level of expertise available to the Board to address nursing related issues. Hawai'i staff consists of 0.8 FTE of lay personnel.
See Attachment 2 on Communication

<sup>&</sup>lt;sup>12</sup> PVLD DCCA maintains the nurse licensee email addresses. Access to these email addresses would allow communication with all nurse licensees not only on CE, but on legislative directives, federal/state initiatives, nursing research and data, etc.

<sup>&</sup>lt;sup>13</sup> See Attachment 2 on Communication

- While there has been some improvement, there remains considerable resistance from the PVLD DCCA to work together with the Center for Nursing as sister State agencies.
- PVLD and the Regulated Industries Complaints Office (RICO) of the DCCA share the
  responsibility with the Hawai'i State Board of Nursing (HBON) of regulating nurses in
  Hawai'i. They have vested interests in consumer safety by ensuring that nurses
  practice safely and demonstrate their competency throughout their careers. The PVL
  DCCA's actions contradict the agency's purpose.
- Ultimately, establishing and maintaining a Continued Competency Program (CCP) and a centralized communication system for nurses licensed in Hawai'i would be feasible should the Legislature amend the applicable statutes to authorize the Professional & Vocational Licensing Division of the Department of Commerce & Consumer Affairs (PVLD DCCA) to reallocate nurse licensee fees to be used solely for nursing related services. The Center for Nursing/CEJAC is not aware of other sustainable resources of financial support. Assessing nurses additional fees is not an option the nursing community is willing to entertain.

### RECOMMENDATIONS

- While the Continuing Education Joint Advisory Committee (CEJAC) /Center for Nursing's research to date points to the development of a continuing competency program (CCP) with a self-assessment tool to guide the continuing competency activity to ensure that nurses engage in lifelong learning as recommended by Institute of Medicine, this recommendation should not preclude further research of other models (e.g., the American Board of Medical Specialties Maintenance of Certification Program). To assure Hawai'i Registered Nurses (RN) and Practical Nurses (PN) are best able to assess where their gaps in nursing knowledge exist; define the education needed to increase their continued competency and engage in lifelong learning; and encourage collaboration with other health care providers, continued research is recommended.
- The PVLD DCCA, Attorney General, Legislature and the Center for Nursing/CEJAC need to collaborate on the issues related to the establishment of a CCP for Hawai'i RN and PN licensees.
- For the safety and protection of Hawai'i consumers and to keep abreast with national health care reform, the Legislature must amend the applicable statutes to authorize the PVLD DCCA to reallocate nurse licensee fees to be used solely for nursingrelated services.
- The Department of the Attorney General needs to review and recommend statutory changes (92F-19, HRS & other applicable laws) needed so a centralized communication system can be established and allow the PVLD DCCA to share email addresses with the Center for Nursing and allow both entities to use other social media rather than absorb the high costs of traditional postal mailing.

- PVLD DCCA needs to provide servicing to nurse licensees at the same level that other state boards of nursing do.
- DCCA needs to reallocate Professional &Vocational Licensing Division (PVLD DCCA) resources for nursing. Adequate manpower can be provided based on the total fees collected from 24,000+ nurse licensees. Nurses represent the PVLD DCCA's largest single group of licensees at close to 20%. Professional & Vocational Licensing Division of the Department of Commerce & Consumer Affairs needs to have adequate FTE employees (rather than 0.8 FTE) comparable to other states with similar demographics to support the Board of Nursing's current and future needs. Hawai'i has more licensees than several other states, but continues to rank last in manpower according to National Council of State Boards of Nursing data.
- Once the reallocation of funds is realized, hiring of adequate manpower and setting up a centralized communication system, the Continuing Competency Program could be established within two years.
- There would be no fiscal impact on nurses and employers. The State would need to seek funding for other professions supported for decades by nursing fees. There would be no fiscal impact on Hawai'i educational institutions. There are myriad of courses which would meet program standards that are available to Registered and Practical Nurses through text, audio, video, webinar, and live from providers who are nationally recognized and state board of nursing-approved.

### **NEXT STEPS:**

In accordance with SCR 167, 2010, the Continuing Education Joint Advisory Committee dissolves no later than six months after the Hawai'i State Center for Nursing submits this third and final report to the Legislature.

- For the last three years the CEJAC/ Center for Nursing has worked diligently to obtain the information the Legislature requested to assess whether the establishment of a continuing education program for nurses licensed in Hawai'i is feasible.
- In the three annual reports submitted, the CEJAC/Center for Nursing addressed the
  terms of feasibility, benefits, costs; obstacles, and a potential timeframe. It has
  identified the resources required, available and sustainable to ensure proper delivery,
  monitoring, and compliance of a Hawai'i nursing continuing competency program.
  This includes funds needed for qualified staff, space, materials, and equipment; and
  the fiscal impact on nurses, employers, the State, and educational institutions
  providing the continuing education credits.
- The Center for Nursing is willing to assist in making the establishment of a continuing competency program a reality in Hawai'i, but it is unable to do so without the:
  - full cooperation of the PVLD DCCA
  - reallocation of nursing fees to solely service nursing as in other states
  - establishment of a centralized communication system

- relief from the restrictive informal opinions rendered by Special Deputy Attorney General/Office of Information Practices on Chapter 92F, HRS, and
- involvement of the Legislature to authorize these changes to align Hawai'i with the rest of the Nation.

As the rest of Nation moves forward with health care reform, the lack of participation by the State of Hawai'i will have consequences for policy formation and resource allocation. Ultimately, without commitment to the changes recommended, ensuring that quality health care will be easily accessible to consumers throughout the State can no longer be promised in good faith.

## Projected Resources Needed for Agencies to Implement Registered Nurse (RN) and Practical Nurse (PN) Continuing Competency Program and Audit

<u>Center for Nursing-</u> (one scenario: Hawaii State Center for Nursing is the State Continuing Competency Clearinghouse)

- 1) <u>Webmaster</u> to make Website programming changes (Software and web redesign) regarding general information on:
  - Continuing Competency Program (CCP) (general overview)
  - Acceptable Providers of Continuing Education (CE), Activities Not Accepted as CE, & Clarification of Continuing Education Unit (CEU) and Contact Hours—
  - Four Dimensions of Self Assessment
  - Learning Plan
  - Acceptable Providers of Continuing Education
  - Link to Professional & Vocational Licensing Division (PVLD) of the Department of Commerce and Consumer Affairs (DCCA) Nursing website
- 2) Man-hours to respond to questions on new CE requirements, including but not limited to:
  - Acceptable Providers of CE
  - Activities Not Accepted as CE
  - Clarification of CEU and Contact Hours
  - License Renewal Requirements (referral to PVLD DCCA) including audit and attestation requirements

### Professional & Vocational Licensing Division (PVLD) DCCA-

(Note: As the licensing body, especially without a centralized communication system, it is inevitable that the DCCA will receive calls/emails from nearly the entire nurse licensee population if CCP is implemented which means approximately 24,000+ nurses)

- 1) <u>Webmaster</u> to make Website programming changes (Software and web redesign to the PVLD DCCA Nursing License Renewal page) regarding:
  - General Information of Continuing Competency Program
  - Acceptable Providers of CE
  - Activities Not Accepted as CE
  - Clarification of CEU and Contact Hours
  - 2) <u>License Renewal Application changes including information on:</u>
    - Explanation of Attestation
    - Explanation of Audit process
    - Submission of CE Process if audited
    - Consequences for Non-compliance
  - 3) Man-hours to amend Hawaii Administrative Rules, Chapter 89 to include CCP requirements
  - 4) Man-hours/cost to disseminate information on CCP and impact on relicensure process
  - 5) Salaries and related benefits for additional Full Time Equivalent (FTE) employees

- 6) Operations
- 7) Man-hours to respond to questions on new CE requirements, including but not limited to:
  - Acceptable Providers of CE
  - Activities Not Accepted as CE
  - Clarification of CEU and Contact Hours
- 8) Man-hours to respond to questions regarding Audit and Attestation requirements
- 9) Man-hours to review required percentage of nurse licensee applications to be audited for compliance with continuing education/self-assessment

### PVLD /Executive Officer/Staff Time-

Audit randomly sampled applications

- Preparation and submission of Request for Investigation forms to Regulated Industries Complaints Office (RICO) as required by law (note: this was a significant cost factor for North Carolina) against nurses who are noncompliant with:
  - Self Assessment requirements
  - CE requirements
- Preparation for Board of Nursing hearing of possible nursing cases brought forward by RICO
- Reinstatement of licenses of non-compliant nurses who complete requirements

### **DCCA-Regulated Industries Complaints Office (RICO)-**

 Man-hours for complaint intake work, investigation to substantiate complaints, and legal review staff attorney to assess noncompliance with CCP requirements.
 Note: RICO receives \$70 X 23,000+ in renewal fees biannually plus \$70 for each new application. APRNs with prescriptive authority are assessed \$70 three times although physicians pay \$70 once. Revenue required from nurses fees disproportionate to number of complaints against nurses cases filed, investigated and brought forth to the Board of Nursing for disciplinary action.

### **Individual Nurse Licensee Costs-**

Continuing Education courses/activities

### COMMUNICATION IS KEY TO NURSING SUCCESS IN HAWAII

Hawai'i lacks a central source of communication through which all nurses licensed in the State can contribute to and receive information on practice/regulatory changes, state/federal initiatives and nursing research to assure quality nursing care. Second, the Board of Nursing at Department of Commerce and Consumer Affairs (DCCA) does not consistently participate in national workforce data surveys or respond to requests in a timely manner. As the Nation moves forward with health care reform, the lack of participation by the State of Hawai'i will have consequences for policy formation and resource allocation.

Nurses need to contribute to and be apprised of changes before they can embrace them; whether they are amendments to their nurse practice laws; effects of national/state initiatives on nursing such as the Affordable Care Act<sup>1</sup>; establishment of a continuing education program for continuing competency and lifelong learning<sup>2</sup>; or other issues.

Verbal opinions rendered by Special Deputy Attorney General/Office of Information Practices (DAG/OIP) on Chapter 92F, HRS, and the current position of the Professional & Vocational Licensing Division (PVLD) of the DCCA prevents any sharing of information with key local and national organizations addressing workforce and quality of nursing care.

- Consumers are unable to verify the licensing information and/or search for any disciplinary action related to nurses providing health care to them or family members
- Practicing nurses are not informed of changes in the state statutes and regulations that impact their practice and may place consumers at risk
- DCCA does not consistently contribute information requested by federal organizations addressing workforce supply and demand
- The interpretation by DCCA precludes the Hawai'i State Board of Nursing from regular dissemination of information either though print, electronic venues, or providing email addresses of licensees to keep nurses apprised of board/nursing related issues, as other boards in the Nation do; and

 $<sup>^{1}</sup>$  The Future of Nursing: Leading Change, Advancing Health, http://www.nap.edu/catalog/12956.html

<sup>&</sup>lt;sup>2</sup> Recommendation #6 of the recently released Institute of Medicine (IOM) Future of Nursing Report is to "ensure that nurses engage in lifelong learning". The recommendation further suggests that, "accrediting bodies, schools of nursing, health care organizations and continuing competency educators from multiple health professions should collaborate to ensure that nurses and nursing students and faculty continue their education and engage in lifelong learning to gain competencies needed to provide care for diverse populations across lifespan." Learning takes place in many forms.

 The legislatively authorized Hawaii State Center for Nursing (HSCFN) is willing to accept this responsibility but DCCA cites the above as the rationale precluding collaboration and information sharing.

### **EXAMPLES OF HOW THIS AFFECTS NURSING:**

### CONTINUING COMPETENCY PROGRAM

Senate Concurrent Resolution 167 (SCR167) was passed by the 2010 Hawaii State legislature and requested the HSCFN evaluate the need for and the resources required to establish a continuing education (CE) program for nurses.

There are approximately 24,000 licensed nurses in Hawaii. To assess the viability of establishing a CE program for the nurses, a low cost and efficient source of mass communication is needed to reach the nursing stakeholders for input and feedback. Unlike other states, the Hawaii State Board of Nursing (BON) does not have a newsletter.

The BON's umbrella agency is the Department of Commerce & Consumer Affairs (DCCA). The PVLD of the DCCA maintains the nurse licensee email addresses. Access to these email addresses would allow communication with all nurse licensees not only on CE, but on legislative directives, federal/state initiatives, nursing research and data, etc. However, when the HSCFN (as a sister state agency) asked for assistance, the Special Deputy of the Department of the Attorney General informally opined<sup>3</sup> that the DCCA lacked statutory authority to use the email addresses for this purpose.

No agency may disclose or authorize disclosure of government records to any other agency unless the disclosure is:

<sup>&</sup>lt;sup>3</sup> Lei Fukumura, Special Deputy AG assigned the Department of Commerce & Consumer Affairs opined in April 28, 2011:

<sup>&</sup>quot;PVL does not require licensees to provide us with their email address but those licensees who renew on-line voluntarily submit their email addresses if they would like PVL to send them a receipt for their on-line submission. Since the Center for Nursing is considered a state agency this is considered an "agency to agency" request and we applied HRS § 92F-19(a)(1) to your request:

HRS § 92F-19(a)(1)

<sup>1)</sup> Necessary for the performance of the requesting agency's duties and functions and is also:

A) Compatible with the purpose for which the information was collected or obtained; or

B) Consistent with the conditions or reasonable expectations of use and disclosure under which the information was provided.

### **WORKFORCE SURVEY**

The HSCFN is the only source of accurate, reliable nursing workforce data to ensure that efforts and resources are appropriately focused to make a difference.

The Institute of Medicine's ("IOM") has found that effective workforce planning and policy making require better data collection and an improved information infrastructure.

The IOM recommends that states "build an infrastructure for the collection and analysis of interprofessional health care workforce data" and to "collaborate with state licensing boards, state nursing workforce centers, and the Department of Labor in this effort to ensure that the data are timely and publicly accessible".

Planning for the fundamental changes required to achieve a reformed health care system cannot be accomplished without a clear understanding of the necessary contributions of the various professionals and the numbers and composition of the health care workforce.

That understanding in turn cannot be obtained without reliable, sufficiently granular data on the current workforce and projections of future workforce needs. The lack of data hamper the ability of policymakers, employers and other stakeholders to identify and implement the necessary changes to the preparation and practice of nurses and to the overall health care system.

On October 10, 2010, the Federation of State Medical Boards (FSMB), National Association of Boards of Pharmacy (NABP), and National Council of State Boards of Nursing (NCSBN) jointly issued a statement that supports state and federal health care regulators, agencies and other key stakeholders in the collective effort to compile an evidence-based, comprehensive analysis of the nation's health care workforce.

As organizations representing the health care professional licensing and regulatory boards in the U.S., FSMB, NABP and NCSBN recognize the inherent value of collecting workforce data in order to better ensure the quality and safety of the nation's health care system.

Considering the purpose for which PVL obtained the email addresses and applying it to the standards in HRS § 92F-19(a)(1) we are not able to release the email addresses that you seek. Furthermore, even if your request met the standards of HRS § 92F-19(a)(1) the agency to agency disclosure requirements are not mandatory disclosure laws so PVL is not required to disclose the email addresses.

Also, while HRS § 304A-1407 states that the Board of Nursing...shall collaborate with the Center for Nursing and provide workforce data when requested, no definition of "workforce data" is provided and there is nothing to support the conclusion that email addresses of licensees are considered "workforce data".

I consulted with the OIP on these issues and they reached the same conclusions."

The HSCFN survey has proven to be the most valuable source of nursing data in the State. Currently, due to the lack of access to nurse licensees' email addresses, only 23.2% of the nurses respond to the survey as the DCCA considers nurse participation in the survey voluntary rather than mandatory. Better data collection will result if 100% of nurse licensees are mandated by law to participate in the HSCFN surveys. PVL Division of the DCCA will then cooperate in accordance with that mandate.

Currently, the HSCFN sends out a paper survey that adds about 11.5% additional nursing information at an additional cost of \$15,000. This provided a total of 34.7% which is a low response rate. Many states where State Boards collaborate with their nursing workforce centers to conduct the census survey are able to obtain 80-90% return rates. Electronic surveys are also much more cost effective.

### 2. NATIONAL COUNCIL STATE BOARDS OF NURSING NURSYS

All state boards of nursing (BON) are members of the National Council of State Boards of Nursing (NCSBN)<sup>4</sup>. There are NCSBN initiatives in which the other 49 states are legally allowed to participate, while Hawaii is precluded from participating due to past interpretation of Chapter 92F, HRS. (This also impacts the other professions regulated by the PVL Division of the DCCA.)

The NCSBN Nursys is a comprehensive nurse licensure information system utilized for license verification and discipline purposes.

It provides online verification to a nurse requesting to practice in another state and reports for employers and the general public. BONs enter discipline and licensure data. States need not give up license verification revenue. Another benefit is that the state board can compare their licensure database with the national sex offender database, with the Social Security Death Index and all other states to see if any licensee has been disciplined by another state.

It is our understanding that the BON DAG continues to research possible conflict with Chapter 92F Part 2. In the meantime, this precludes Hawaii BON from participating and retrieving national data on nursing related issues and licensees. This also precludes Hawaii from cost advantages that the NCSBN offers in doing surveys to collect workforce data; other services the DCCA cannot provide; and the increase in efficiency in servicing nurse.

### 3. LAWS RELATING TO NURSING

The Affordable Care Act marks the undertaking of significant health care reform throughout the country. Reform efforts that increase access to care, provide health care

<sup>&</sup>lt;sup>4</sup> ncsbn.org

to the uninsured, and close gaps in health inequalities will depend on a stable and enduring workforce that can provide health care services across many settings. Addressing the needs and interests of the people of Hawai'i includes ensuring that quality health care is easily accessible to consumers throughout the State.

The federal government has identified Hawaii's rural communities as medically underserved (physician/primary care shortage<sup>5</sup>). Advanced Practice Registered Nurses can help to fill the void if they were allowed to practice to the full extent of their education and training. Except effort made by the HSCFN and a handful of nursing organizations/employers, nurse licensees remain largely uninformed even when barrier-breaking nursing related laws<sup>6</sup> are passed. This is potentially harmful to Hawaii consumers. Nurses will play a critical role in the successful implementation of the Affordable Care Act. Nurses need to understand their role in implementing this Act and must be able to receive and respond to uniform, pertinent information that can be delivered in a timely cost-effective manner.

### <u>Action requested</u>

Before change can occur, nurses must be informed of changes to their laws, with access to current research data and government directives in a timely, cost-effective manner. This can be accomplished via email, webinars, and other social media.

Second, the Department of Commerce & Consumer Affairs must commit to participation in and alignment with the national initiatives moving forward to address health care reform.

Relief is needed from the restrictive oral opinions rendered by Special Deputy Attorney General/Office of Information Practices on Chapter 92F, HRS, and the current position of the Professional & Vocational Licensing Division of the Department of Commerce and Consumer Affairs not to collaborate with the Hawaii State Center for Nursing to resolve this problem.

#### Act 110, SLH 2011 required:

Each hospital in the State licensed under Hawai'i Revised Statutes (HRS), § 321-14.5 is required to allow<sup>6</sup>
 APRNs <sup>6</sup> and qualified APRNs granted prescriptive authority to practice within the full scope of practice including as primary care providers.

APRNs granted prescriptive authority to prescribe controlled drugs (Schedule II-V) within formulary appropriate to the APRN's specialty. Able to prescribe drugs without working relationship agreement with a licensed physician.

<sup>&</sup>lt;sup>5</sup> Hawaii Medical Education Council Report to the 2012 Legislature, Executive Summary, November 20,2011

<sup>&</sup>lt;sup>6</sup> **Act 169, SLH 2009** required insurers/HMOs/benefit societies to recognize APRNs as PCPs; authorized APRNs to sign, certify, or endorse all documents relating to health care within their scope of practice provided for their patients including workers' compensation, verification documents, verification and evaluation forms the DHS and DOE, verification and authorization forms of the DOH and physical examination forms.

**Act 57, SLH 2010** the adoption of the National Council of State Boards of Nursing's Model Nurse Practice Act and Model Nursing Administrative Rules.

Request that the Attorney General /Office of Information Practice work with the Hawai'i State Center For Nursing and the National Council of State Boards of Nursing to align Hawai'i with the directions taken by other states that allow protection of information without precluding state agencies from utilizing efficient, cost-effective venues of communication.

If necessary, request that the Attorney General prepare and share a report of its findings with the Legislative Reference Bureau so the Legislative Reference Bureau can compile the Attorney General's findings and recommendations into a report, including any necessary proposed legislation, to the Legislature.

### **NEW HAMPSHIRE (NH) BOARD OF NURSING REPORTS**

### SUMMARY as of 7/28/2011:

There are currently:

1,527 active Advance Practice Registered Nurses (APRN)

3,475 active Licensed Practical Nurses (LPN)

20,335 active Registered Nurses (RN)

Licenses are renewed every two (2) years before the licensee's BirthDate The first license issued may be less than two (2) years.

The fee for endorsement of licensure to NH is \$120.00 The fee for examination is \$120.00 The fee for reinstatement of licensure is \$120.00 The fee for renewal of licensure is \$100.00

### ATTACHED ARE THE FOLLOWING:

STRUCTURE

ACTIVITY SUMMARY

ACCOUNTING SUMMARY

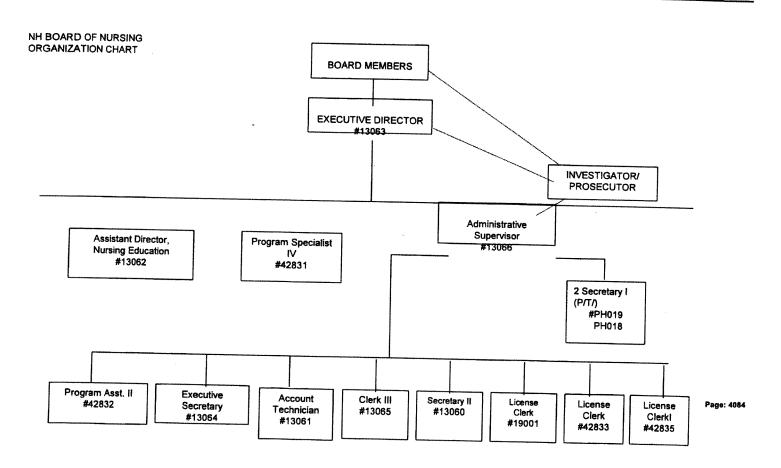
BUDGET MANUAL

BUDGET RECOMMENDATION

FUNDING SOURCES

\*\*COVER PAGE\*\*

# STATE OF NEW HAMPSHIRE HHS ADMIN ATTACHED BOARDS



## STATE OF NEW HAMPSHIRE

**ACTIVITY SUMMARY** 

CATEGORY DEPARTMENT ACTIVITY 05 HEALTH AND SOCIAL SERVICES 00074 HHS ADMIN ATTACHED BOARDS NRG743010 NURSES REGISTRATION

	FY 2018	FY 2011		FY 2012		T		
	ACTUAL	ADJUSTED	<b></b>			<del> </del>	FY 2013	
	EXPENSE	AUTHORIZATION	MAINTENANCE	CHANGE	REQUEST .	MAINTENANCE	CHANGE	
Current Permanent Positions							CHANGE	REQUES
Personal Services-Perm. Classi	475,918	485,296	513,543			1 1		
Total Current Permanent Positions	475,916	485,298	513,543	0	513,543	500,936	0	500.9
		400,230	313,343	0	513,543	500,936	0	500,9
Other Personnel Costs				i				300,8
Overtime	850						Į	
Personal Service-Temp/Appointe	45,768	2,911	10,911	Ò	10,911	10.911	0	
Total Other Personnel Costs	46,618	48,337	47,500	0	47,500	47,500	ă	10,9
	40,018	51,248	58,411	0	58,411	58,411		47,50
Personnel Services Benefits	I	1				30,411	0	58,41
Personnel Services Benefits	l			1			1	
Total Personnel Services Benefits	228,474	281,093	277,263	0	277.263	205.000	1	
Total Fersonnel delvices Benefits	228,474	281,093	277.263	o l	277,263	295,052	0	295,05
Maior Consenting Burn					211,203	295,052	0	295,05
Major Operating Expenses	ı			ŀ				
Current Expenses Rents-Leases Other Than State	28,562	74,600	75,570					
Rents-Leases Other Than State	2,010	2,800	2,508	0	75,570	75,570	0	75.57
Maint.Other Than Build,- Gmds	0	4,000	2,300	ő	2,508	2,508	0	2,50
Organizational Dues	6,000	6,000	6.000	٠,	0	0	0	-,00
Equipment New/Replacement		8,000	0,000	0	6,000	6,000	0	6,00
Telecommunications	1 0	0,000	16,000	0	2	2	0	5,00
Consultants	61,470	103,450	25,000	0	16,000	16,000	0	16.00
In-State Travel Reimbursement	10,522	17,550	19,594	0	25,000	25,000	o l	25,00
Out-Of State Travel	0	11,900	101	0	19,594	19,594	0	19,594
Total Major Operating Expenses	108,564	228,300		0	101	101	o l	10
	700,004	220,300	144,775	0	144,775	144,775	0	144,775
Other Expenditures	1 1		į.					144,775
Other Expenditures				1	1	]	I	
otal Other Expenditures		616	0	0	. 0	0	ا ،	
	0	616	0	0	0	0	0	0
ransfer of Appropriations	1 1					- ·	0	0
Transfers To DOIT	1 1	į	i		1		į	
Transfers To General Services	49.929	61,780	137,463	76,643	214,106		j	
Transfer to Other State Agencies	39,566	43,370	43,652	0	43.652	115,832	28,619	144,451
otal Transfer of Appropriations	24,050	25,450	126,543	ň	126,543	44,445	0	44,445
otal Italiaisi of Appropriations	113,545	130,600	307,658	76,643		124,749	0	124,749
	1			/0,043	384,301	285,026	28,619	313,645

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## STATE OF NEW HAMPSHIRE

ACTIVITY SUMMARY

CATEGORY DEPARTMENT ACTIVITY 05 HEALTH AND SOCIAL SERVICES 00074 HHS ADMIN ATTACHED BOARDS NRG743010 NURSES REGISTRATION

	FY 2010	FY 2011		FY 2012			FY 2013		
	ACTUAL EXPENSE	ADJUSTED AUTHORIZATION	MAINTENANCE	CHANGE	REQUEST	MAINTENANCE	CHANGE	REQUEST	
Total Division NRG743818	973,117	1,177,153	1,301,650	76,843					
		1,,,,,,,	1,301,030	/0,043	1,378,293	1,284,200	28,619	1,312,819	
General Fund Other Total	804,834 168,283	886,192 290,961	1,187,065 114,585	76,643 0	1,263,708 114,585	1,169,124 115,076	28,619	1,197,743 115,076	
TOTAL	973,117	1,177,153	1,301,650	76,643	1,378,293	1,284,200	28,619	1,312,819	
Permanent Classified Total Number of Positions	12.00	12.00	12.00	0.00	12.00	12.00	0.00	1,312,819	
	12.00	12.00	12.00	0.00	12.00	12.00	0.00	12.00	

### STATE OF NEW HAMPSHIRE

**ACCOUNTING UNIT SUMMARY** 

CATEGORY DEPARTMENT AGENCY ACTIVITY ORGANIZATION

05 HEALTH AND SOCIAL SERVICES
00074 HHS ADMIN ATTACHED BOARDS
074 HHS: ADMIN ATTACHED BOARDS
NRG743010 NURSES REGISTRATION
7430NRG BOARD OF NURSING

FUND 010 AGENCY 074 ACCOUNTING UNIT 74300000

		FY 2010	FY 2011		FY 2012			FY 2013	
		ACTUAL EXPENSE	ADJUSTED AUTHORIZATION	MAINTENANCE	CHANGE	REQUEST	MAINTENANCE	CHANGE	REQUEST
Expendi	tures								
010	Personal Services-Perm, Classi	329,304	335,072	419,021	0	419,021	406.507	o	406,507
018	Overtime	850	2.911	10,911	0	10,911	10,911	0	10,911
020	Current Expenses	15.186	40,000	66,570	0	66,570	66.570	0	66.570
022	Rents-Leases Other Than State	738	1.200	2,040	0	2,040	2.040	0	2.040
024	Maint.Other Than Build, - Grnds	0	2.000	0	0	0	0	0	2.3.0
026	Organizational Dues	6.000	6,000	6.000	0	6,000	6.000	ō	6.000
027	Transfers To DOIT	15,928	15,337	126,930	76,643	203,573	109.286	28,619	137.905
028	Transfers To General Services	19,783	21,685	32,739	0	32,739	33.334	0	33,334
030	Equipment New/Replacement	0	4.000	1	0	1	1	0	1
039	Telecommunications	0	0	14,000	0	14,000	14.000	0	14.000
046	Consultants	21,434	27.600	20,000	0	20,000	20.000	o l	20,000
049	Transfer to Other State Agencies	24,050	25,450	124,933	0	124,933	123,091	0	123,091
050	Personal Service-Temp/Appointe	38,421	37,497	40.000	0	40,000	40,000	0	40,000
060	Benefits	138,123	183.753	213,532	0	213,532	226.468	0	226,468
070	In-State Travel Reimbursement	5,236	6.025	14,594	0	14,594	14,594	0	14,594
080	Out-Of State Travel	0	6,000	1	0	1	1	ō	1
Expendi	ture Total	615,053	714,530	1,091,272	76,643	1,167,915	1.072,803	28,619	1,101,422
Estimate	d Source of Funds								
	al Fund	598.943	711.030	1,076,618	76,643	1.153.261	1.058.161	28.619	1.086.780
Other		0.00,0.0		1,010,010	,0,040	1,150,201	1,000,101	20,019	1,060,760
006	Agency Income	16,110	3,500	14,654	0	14,654	14,642	0	14.642
Total		615.053	714.530	1,091,272	76,643	1,167,915	1,072,803	28,619	1,101,422
Number	of Positions								
	nent Classified	8.00	8.00	10,00	0.00	10,00	10.00	0.00	10.00
Total Nu	mber of Positions	8.00	8.00	10,00	0.00	10.00	10.00	0.00	10.00

### STATE OF NEW HAMPSHIRE

**ACCOUNTING UNIT SUMMARY** 

CATEGORY DEPARTMENT AGENCY ACTIVITY ORGANIZATION

05 HEALTH AND SOCIAL SERVICES 00074 HHS ADMIN ATTACHED BOARDS 074 HHS: ADMIN ATTACHED BOARDS NRG743010 NURSES REGISTRATION 7431ATN NURSING ASSISTANT REGISTRY

FUND 010 AGENCY 074 ACCOUNTING UNIT 74310000

		FY 2010	FY 2011		FY 2012			FY 2013	
		ACTUAL EXPENSE	ADJUSTED AUTHORIZATION	MAINTENANCE	CHANGE	REQUEST	MAINTENANCE	CHANGE	REQUEST
Expendit	tures						<b>†</b>		
010	Personal Services-Perm. Classi	118,141	121,578	94.522	0	94,522	94,429	0	94.429
020	Current Expenses	9,913	24,500	9,000	0	9,000	9,000	Ó	9,000
022	Rents-Leases Other Than State	636	800	468	0	468	468	o l	468
024	Maint.Other Than Build Grnds	0	2,000	0	0	0	1 0	o l	C
027	Transfers To DOIT	33,998	46,440	10,533	0	10,533	6,546	o l	6,546
028	Transfers To General Services	19,783	21,685	10,913	C	10,913	11,111	0	11,111
030	Equipment New/Replacement	0	2,000	1	0	1	1	ō	1
039	Telecommunications	0	0	2,000	0	2,000	2,000	o l	2,000
042	Additional Fringe Benefits	1 0	616	0	0	0	0	0	
046	Consultants	20,865	30,000	5.000	ō	5,000	5,000	ō l	5,000
049	Transfer to Other State Agencies	l o		1,610	0	1,610	1,658	o l	1.658
050	Personal Service-Temp/Appointe	7,347	10,840	7,500	0	7,500	7,500	o l	7,500
060	Benefits	71,322	77,028	63,731	ō	63,731	68,584	ō	68,584
070	In-State Travel Reimbursement	2,217	7,525	5,000	ō	5,000	5,000	ŏ	5,000
080	Out-Of State Travel	0	3,000	100	0	100	100	ō	10
Expendit	ure Total	284,222	348,012	210,378	0	210,378	211,397	0	211,39
Estimate	d Source of Funds								
Genera	al Fund	205,891	175,162	110,447	o	110.447	110,963	0	110,963
Other I	Funds		,	,	- 1	,	1.0,000	, , , , , , , , , , , , , , , , , , ,	. 10,00
001	Transfer from Other Agencies	78,331	172,850	99,931	o	99,931	100,434	o l	100,434
<b>Fotal</b>		284,222	348.012	210,378	o o	210,378	211,397	- 0	211,397
					-				211,00
	of Positions				İ				
Permai	nent Classified	3.00	3.00	2.00	0.00	2.00	2.00	0.00	2.00
Total Nun	nber of Positions	3.00	3.00	2.00	0.00	2.00	2.00	0.00	2.00

## STATE OF NEW HAMPSHIRE

ACCOUNTING UNIT SUMMARY

CATEGORY DEPARTMENT AGENCY ACTIVITY ORGANIZATION

05 HEALTH AND SOCIAL SERVICES 00074 HHS ADMIN ATTACHED BOARDS 074 HHS: ADMIN ATTACHED BOARDS NRG743010 NURSES REGISTRATION 7432NAF NURSING ASSISTANTS FUND

FUND 010 AGENCY 074 ACCOUNTING UNIT 74320000

	FY 2010	FY 2011		FY 2012		T		
	ACTUAL EXPENSE	ADJUSTED AUTHORIZATION	MAINTENANCE	CHANGE	REQUEST	MANITENANOE	FY 2013	
Expenditures		AUTHORIZATION			WEGOESI	MAINTENANCE	CHANGE	REQUEST
010 Personal Services-Perm. Classi 020 Current Expenses 022 Rents-Leases Other Than State 027 Transfers To DOTT 030 Equipment New/Replacement 046 Consultants 080 Benefits 070 In-State Travel Reimbursement 080 Out-Of State Travel	28,471 3,463 636 3 0 19,171 19,029 3,069 0	28.646 10,100 800 3 2,000 45,850 20,312 4,000 2,900	0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
Estimated Source of Funds Other Funds 005 Private Local Funds otal	73,842 73,842	114,611 114,611	0	0	0	0	0	
lumber of Positions Permanent Classified otal Number of Positions	1.00	1.00	0.00	0.00	0.00	0.00	0	
	1.00	1.00	0.00	0.00	0.00	0.00	0.00	0.

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### STATE OF NEW HAMPSHIRE **BUDGET MANUAL 2012-2013 BIENNIUM FORM 1 - DEFINITION**

### 1 DEFINITION

	CODE	DESCRIPTION
CATEGORY	05	HEALTH AND SOCIAL SERVICES
DEPARTMENT	00074	HHSADMIN ATTACHED BOARDS
AGENCY	074	HHS: ADMIN ATTACHED BOARDS
ACTIVITY	NRG743010	NURSES REGISTRATION

STATUTORY BASIS:	
RSA 326	
DESCRIPTION:	

*PROGRAM			PROGR	AM MEASURES	PRIOR YEAR	CURRENT	DUDGET	
FUNCTIONAL AREA	ASSIGNED	OBJECTIVES	INPUT	OUTPUT	ACTUAL	YEAR ESTIMATED	1 STANDARD	BUDGET YEAR 2 STANDARD
Licensing and Regulation of APRNs, RNs, LPNs, LNAs, MNAs	9 Full Time, 4		Processing and issuing new and renewal nursing and nursing assistant licenses.	Assures the public that the Board screens nurses and nursing assistants for public safety. Permits APRNs to apply for thir party payment.	1	New: 5175	,	New: 5225 Renew 15,175
*PROGRAM / FUNCTIONAL	**NO. STAFF ASSIGNED	OBJECTIVES		M MEASURES	PRIOR YEAR	CURRENT	BUDGET YEAR	BUDGET YEAR
AREA	ASSIGNED		INPUT	OUTPUT	ACTUAL	ESTIMATED	1 STANDARD	2 STANDARD
Placing those persons who have successfully completed a nursing assistant program on the Nurse Aide Registry database	2 Full Time		Placing nursing assistants on Registry database	Assures the Public that a nursing assistant has no registry findings	New: 3226	New: 3250	New: 3250	New: 3250
Nurse Aid Registry	2 Full Time		Approval of all nurse aid educational programs in NH and placing nurse aid program	Assures the public is aware of any nursing assistant who has a negative registry finding of abuse, neglect	New: 3226	New: 3230	New: 3250	New: 3250
*PROGRAM / FUNCTIONAL AREA	**NO. STAFF ASSIGNED	OBJECTIVES	PROGRAM INPUT	MEASURES OUTPUT	PRIOR YEAR ACTUAL	CURRENT YEAR ESTIMATED	BUDGET YEAR	BUDGET YEAR 2 STANDARD
			graduates on the Nurse Aid	and misappropriation				

FUNCTIONAL	"NO. STAFF	NO. STAFF PROGRAM MEASURES PRIOR VELOCITIES		CURRENT	· · · · · · · · · · · · · · · · · · ·	<u>'</u>		
AREA	ASSIGNED	OBJECTIVES	INPUT	OUTPUT	PRIOR YEAR ACTUAL	YEAR ESTIMATED		BUDGET YEAR 2 STANDARD
			graduates on	and				
			the Nurse Aid	misappropriation				1
L			Registry.	against them.				
								i

### STATE OF NEW HAMPSHIRE BUDGET MANUAL 2012-2013 BIENNIUM FORM 2 - ANALYTICAL STATEMENT

### **2 ANALYTICAL STATEMENT**

	CODE	DESCRIPTION
CATEGORY	05	HEALTH AND SOCIAL SERVICES
DEPARTMENT	00074	HHSADMIN ATTACHED BOARDS
AGENCY	074	HHS: ADMIN ATTACHED BOARDS
ACTIVITY	NRG743010	NURSES REGISTRATION

The Board of Nursing follows RSA 326-B Nurse Practice Act and its purpose reads, "RSA 326-B:1 Purpose - In order to safeguard the life, health, and public welfare of the people of New Hampshire and in order to protect the people of the state from the unauthorized, unqualified, and improper application of services by individuals in the practice of nursing, it is necessary that a regulatory authority be established and adequately funded. To further this policy, the practice of nursing shall be regulated through the New Hampshire board of nursing, and such board shall have the power to enforce the provisions of this chapter. Licensees under this chapter are accountable to clients, the nursing profession, and the board for complying with the requirements of this act and the quality of nursing care rendered, and for recognizing limits of knowledge and experience and planning for management of situations beyond the licensee's experience"

The board maintains established guidlines to protect the public by assuring licensees are authorized and qualified to perform nursing and nursing assistant roles. In addition, the board assures that disciplinary actions, necessary to protect NH citizens, are timely and effective. All data are tracked to assure continuous public safety. Further the board provides oversight of all nursing and nursing assistant educational programs to assure competent nursing and nursing assistant practice.

The board registers all nursing assistants to assure qualifications and requirements are met in accordance with Administrative Rules, Chapter 700.

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### STATE OF NEW HAMPSHIRE BUDGET MANUAL 2012-2013 BIENNIUM FORM 5 - ANALYSIS OF MAINTENANCE

### **5 ANALYSIS OF MAINTENANCE**

	CODE	DESCRIPTION
CATEGORY	05	HEALTH AND SOCIAL SERVICES
DEPARTMENT	00074	HHSADMIN ATTACHED BOARDS
AGENCY	074	HHS: ADMIN ATTACHED BOARDS
ACTIVITY	NRG743010	NURSES REGISTRATION

ITEM	AMOUNT	SOURCE OF FUNDS	EXPLANATION
FY11 Adj Auth	1,177,153	100% GF	The Board of Nursing has combined two organizational codes 7430 and 7432 with both staff and operating expenses. The increases and decreases 7430 reflect the change.
Current Permanent Positions	28,247	100% GF	
Other Personnel Costs	7,163	100% GF	
Personnel Services Benefits	(3,830)	100% GF	
Major Operating Expenses	(84,141)	100% GF	
Transfers To DOIT	152,326	100% GF	
Transfers to General Services	282	100% GF	
Transfer to Other State Agencies	101,093	100% GF	
FY 12 Maintenance Request	201,140	100% GF	
Current Permanent Positions	(12,607)	100% GF	
Other Personnel Costs	0	100% GF	
Personnel Services Benefits	17,789	100% GF	
Transfer To DOIT	(69,655)	100% GF	

### STATE OF NEW HAMPSHIRE BUDGET MANUAL 2012-2013 BIENNIUM FORM 5 - ANALYSIS OF MAINTENANCE

### **5 ANALYSIS OF MAINTENANCE**

		T
	CODE	DESCRIPTION
CATEGORY	05	HEALTH AND SOCIAL SERVICES
DEPARTMENT	00074	HHSADMIN ATTACHED BOARDS
AGENCY	074	HHS: ADMIN ATTACHED BOARDS
ACTIVITY	NRG743010	NURSES REGISTRATION

ITEM	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
	AMOUNT	SOURCE OF FUNDS	
Transfers to General Services	793	100% GF	EXPLANATION
Transfer to Other State	773	100% GF	
Transfer to Other State	(1.704)		
Agencies	(1,794)	100% GF	
FY 13 Maintenance Request	*		
1 1 13 Waintenance Request	(65,474)	100% GF	
		1.0074 01	
		4	

### **BUDGET RECOMMENDATIONS**

05 HEALTH AND SOCIAL SERVICES 74 HHS ADMIN ATTACHED BOARDS 74 HHS: ADMIN ATTACHED BOARDS 743010 NURSES REGISTRATION 74300000 NURSES REGISTRATION

			FY 2008 ACTUAL EXPENSE	FY 2009 ADJUSTED AUTH	FY 2010 GOVERNOR'S RECOMMENDED	FY 2011 GOVERNOR'S RECOMMENDED
	Personal Services-Perm. Classi		253,757	240.000		
	Overtime		10.821	310,982	329,863	335,072
020	Current Expenses		35,879	2,123	12,123	12,123
022	Rents-Leases Other Than State		33,679	69,000	50,000	50,000
024	Maint.Other Than Build Grnds		0	1,050	1,200	1,200
026	Organizational Dues		6.000	15,620	5,000	5,000
027	Transfers To DOIT		6,000	6,000	6,000	6,000
028	Fransfers To General Services		18,739	24,239	17,824	18,130
	Equipment New/Replacement		21,604	21,497	21,075	21,685
046 (	Consultants		136	4,000	4,000	4,000
049 7	Fransfer to Other State Agencies		30,950	31,100	31,100	31,100
050 F	Personal Service-Temp/Appointe		25,450	26,427	25,450	25,450
060 B	Benefits		46,840	59,657	59,657	59,657
070 Ir	n-State Travel Reimbursement		132,424	150,040	160,702	187,709
	Out-Of State Travel Reimb		3,891	6,575	6,525	6,525
T	OTAL		3,659	8,800	6,000	6,000
			590,150	737,110	736,519	769,651
ESTIMA	TED SOURCE OF FUNDS FOR NURSES REGI	STRATION				
000 F	ederal Funds		42,020	_		
005 P	rivate Local Funds		42,020	0	0	0
006 A	gency Income		•	0	0	0
G	eneral Fund		24,100	12,420	3,500	3,500
TOTAL	SOURCE OF FUNDS		524,030	724,690	733,019	766,151
			590,150	737,110	736,519	769,651
NUMBER	R OF POSITIONS					
PERM	IANENT CLASSIFIED					
UNCL	ASSIFIED		8	8	8	8
TOTAL N	IUMBER OF POSITIONS		0	0	0	0
			•	8	8	8

CLASS NOTES

D. The funds in this appropriation shall not be transferred or expended for any other purpose

D. The funds in this appropriation shall not be transferred or expended for any other purpose

D. The funds in this appropriation shall not be transferred or expended for any other purpose

D. The funds in this appropriation shall not be transferred or expended for any other purpose

I. In the event that estimated revenue is less than budgeted, the total appropriation shall be reduced by the amount of the shortfall in either actual or projected budgeted revenue. The agency head shall notify the Bureau of Accounting Services forthwith, in writing, as to precisely which line item appropriation and in what specific amounts reductions are to be made in order to fully compensate for the total revenue deficits. The provisions of this footnote do not apply to Federal

### **BUDGET RECOMMENDATIONS**

05 HEALTH AND SOCIAL SERVICES 05 HEALTH AND SOUGH SERVICES 74 HHS ADMIN ATTACHED BOARDS 74 HHS: ADMIN ATTACHED BOARDS 743010 NURSES REGISTRATION 74310000 ASSISTANT TO NURSES

		FY 2008 ACTUAL EXPENSE	FY 2009 ADJUSTED AUTH	FY 2010 GOVERNOR'S RECOMMENDED	FY 2011 GOVERNOR'S RECOMMENDED
010	Personal Services-Perm. Classi	106,887	115.320	118,141	121,578
020	Current Expenses	24,220	37,256	25.500	25,500
022	Rents-Leases Other Than State	0	800	800	25,500 800
024	Maint.Other Than Build Grnds	ō	15.620	5.000	5,000
027	Transfers To DOIT .	17,763	3,334	49,020	5,000 50,739
028	Transfers To General Services •	17,284	21,497	21,075	50,739 21,685
030	Equipment New/Replacement	77	2,000	2,000	• • • • • • • • • • • • • • • • • • • •
042	Additional Fringe Benefits	0	2,058	2,058	2,000 2,058
046	Consultants	29.843	30.020	30,000	
050	Personal Service-Temp/Appointe	6.157	11.146	11,146	30,000 11,146
060	Benefits	49,130	54,464	73.002	
070	In-State Travel Reimbursement	2,258	6.450	7.525	78,179 7.525
080	Out-Of State Travel Reimb	798	6,000	3,000	3,000
	TOTAL	254,417	305,965	348,267	359,210
ESTIN	ATED SOURCE OF FUNDS FOR ASSISTANT TO NURSES				
	Transfer from Other Agencies	154,469	152,892	173,653	179,098
	General Fund •	99,948	153,073	174.614	180.112
TOTA	AL SOURCE OF FUNDS	254,417	305,965	348,267	359,210
	ER OF POSITIONS				
	RMANENT CLASSIFIED	3	3	3	3
-	CLASSIFIED	ō	ō	ň	,
TOTAL	NUMBER OF POSITIONS	3	3	3	3

CLASS NOTES

D. The funds in this appropriation shall not be transferred or expended for any other purpose

D. The funds in this appropriation shall not be transferred or expended for any other purpose

I. In the event that estimated revenue is less than budgeted, the total appropriation shall be reduced by the amount of the shortfall in either actual or projected budgeted revenue. The agency head shall notify the Bureau of Accounting Services forthwith, in writing, as to precisely which line item appropriation and in what specific amounts reductions are to be made in order to fully compensate for the total revenue deficits. The provisions of this footnote do not apply to Federal Funds covered by RSA 124:14

### **BUDGET RECOMMENDATIONS**

05 HEALTH AND SOCIAL SERVICES
74 HHS ADMIN ATTACHED BOARDS
74 HHS: ADMIN ATTACHED BOARDS 743010 NURSES REGISTRATION 74320000 NURSING ASSISTANTS FUND

	FY 2008 ACTUAL EXPENSE	FY 2009 ADJUSTED AUTH	FY 2010 GOVERNOR'S RECOMMENDED	FY 2011 GOVERNOR'S RECOMMENDED
010 Personal Services-Perm. Classi 020 Current Expenses 022 Rents-Leases Other Than State 027 Transfers To DOIT 030 Equipment New/Replacement 046 Consultants 060 Benefits 070 In-State Travel Reimbursement 080 Out-Of State Travel Reimb TOTAL	25,340 6,242 0 34,276 77 45,622 15,296 3,083 0 129,936	25,689 17,600 800 46,088 2,000 46,100 11,950 4,500 2,900 157,627	28,471 19,100 800 3 2,000 46,100 19,030 5,000 2,900 123,404	28,646 19,100 800 3 2,000 46,100 20,312 5,000 2,900
ESTIMATED SOURCE OF FUNDS FOR NURSING ASSISTANTS FUND				124,001
005 Private Local Funds TOTAL SOURCE OF FUNDS	129,936 129,936	157,627 157,627	123,404 123,404	124,861 124,861
NUMBER OF POSITIONS PERMANENT CLASSIFIED UNCLASSIFIED TOTAL NUMBER OF POSITIONS	1 0 1	1 0 1	1 0	1 0

CLASS NOTES

D. The funds in this appropriation shall not be transferred or expended for any other purpose

I. In the event that estimated revenue is less than budgeted, the total appropriation shall be reduced by the amount of the shortfall in either actual or projected budgeted revenue. The agency head shall notify the Bureau of Accounting Services forthwith, in writing, as to precisely which line item appropriation and in what specific amounts reductions are to be made in order to fully compensate for the total revenue deficits. The provisions of this footnote do not apply to Federal

### **FUNDING SOURCES**

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05 HEALTH AND SOCIAL SERVICES 74 HHS ADMIN ATTACHED BOARDS 74 HHS: ADMIN ATTACHED BOARDS 743010 NURSES REGISTRATION

	FY 2008 ACTUAL EXPENSE	FY 2009 ADJUSTED AUTH	FY 2010 GOVERNOR'S RECOMMENDED	FY 2011 GOVERNOR'S RECOMMENDED
ACTIVITY TOTALS NRG743010 NURSES REGISTRATION				
EXPENSE TOTAL	974,503	1,200,702	1,208,190	1,253,722
ESTIMATED SOURCE OF FUNDS				
FEDERAL FUNDS	42,020	0	0	0
OTHER FUNDS GENERAL FUND	308,505	322,939	300,557	307,459
TOTAL	623,978	877,763	907,633	946,263
TOTAL	974,503	1,200,702	1,208,190	1,253,722
NUMBER OF POSITIONS				
PERMANENT CLASSIFIED	12	12	12	12
UNCLASSIFIED	0	0	0	0
TOTAL NUMBER OF POSITIONS	12	12	12	12

## Attachment 4

NORTH CAROLI	NA BOARD OF NURS	SING
REVENUE, EXPENSES		ET ASSETS
For Yea	rs Ended June 30	
ODEDATING DEVENUE	2011	2010
OPERATING REVENUE	T	10.5.5.5.000
License renewals	\$ 5,632,576	\$ 5,515,992
Examination fees	476,999	443,079
Reinstatements	171,401	173,224
Endorsements into state	644,803	634,033
Verifications out of state	3,105	4,364
Labels	43,957	53,357
Hearing and settlement	9,000	10,370
Advanced Practice-RN	247,420	217,055
Nurse aide registry	229,547	227,914
Other	75,444	54,800
TOTAL OPERATING REVENUE	\$7,534,252	\$7,334,188
OPERATING EXPENSES		
	ΤΦΕ 000 407	105 100 100
Salaries and related benefits	\$5,366,487	\$5,193,462
Operations  Department of the second of the	1,670,626	1,787,556
Board meetings	19,974	28,817
Committee meetings	42,684	38,913
Conventions & conferences	107,719	84,670
Hearings	26,168	36,208
Election	13,133	12,481
Contribution to FNE	3,000	30,000
Other regulatory services	21,966	23,647
TOTAL OPERATING EXPENSES	\$7,271,757	\$7,235,754
OPERATING INCOME	\$262,495	\$98,434
NON-OPERATING REVENUE (EXPENSES)		
Net investment income	\$ 7,706	#220.24 <i>E</i>
Interest paid		\$328,315
	(113,187)	- #200.045
TOTAL NON-OPERATING REVENUE (EXPENSES)	(\$105,481)	\$328,315
CHANGE IN NET ASSETS	\$ 157,014	\$426,749
NET ASSETS, BEGINNING OF YEAR	\$6,492,474	\$6,065,725
NET ASSETS, END OF YEAR	\$6,649,488	\$6,492,474

## Attachment 4

NORTH CAROLIN	NA BOARD OF NURSIN	IG				
STATEMEN	T OF NET ASSETS					
	June 30					
2011 2010						
ASSETS						
Current assets						
Cash	\$ 513,791	\$ 420,154				
Investments	8,366,456	9,073,955				
Accrued interest receivable	37,780	53,436				
Accounts receivable	19,773	18,123				
Prepaid expenses and other assets	22,397	17,904				
Total current assets	8,960,197	9,583,572				
Land, building, furniture, equipment and leasehold improvements - net of depreciation	7,733,901	7,807,128				
TOTAL ASSETS	\$ 16,694,098	\$ 17,390,700				
LIABILITIES	············	1				
Current liabilities						
Accounts payable and accrued liabilities	260,098	378,043				
Construction loan payable	_	471,637				
Deferred revenues	6,324,604	6,213,653				
Note payable	132,632	119,161				
Total current liabilities	6,717,334	7,182,494				
Long term liabilities						
Accrued vacation	434,321	434,893				
Note payable	2,892,955	3,280,839				
Total long term liabilities	3,327,276	3,715,732				
TOTAL LIABILITIES	\$10,044,610	\$10,898,226				
NET ASSETS						
Investment in fixed assets	4,708,314	3,935,491				
Unrestricted net assets	1,941,174	2,556,983				
TOTAL NET ASSETS	\$ 6,649,488	\$ 6,492,474				

### STAFF OF THE NORTH CAROLINA BOARD OF NURSING ORGANIZATION

### LICENSURE/LISTING DEPARTMENT

Customer Service Representatives - 919-782-3211

Meredith Alexander ext 268 (morning) Sherry Macopson ext 275 (afternoon)

Kathy Collins – Endorsement Coordinator 919-782-3211 ext 243 Kathy@ncbon.com

Barbara Nelson – Licensure Coordinator 919-782-3211 ext 245 BNelson@ncbon.com

Teresa Whitt – Licensure Coordinator 919-782-3211 ext 260 TeresaW@ncbon.com

Amy Wilson – Endorsement Coordinator 919-782-3211 ext 222 Amy@ncbon.com

Candice Moore - Exam Coordinator 919-782-3211 ext 270 ExamDept@ncbon.com

Barbara Powell – Criminal Background Coordinator 919-782-3211 ext 258

Barbara@ncbon.com

### INVESTIGATION/MONITORING DEPARTMENT

Kathleen Privette, RN, MSN, CNAA-BC Consultant - Drug Monitoring Programs 919-782-3211 ext 271 kathleen@ncbon.com

Vicki Sferruzzo – Monitoring Coordinator » Probationary Non-Screeners 919-782-3211 ext 240 Vicki@ncbon.com

Candace Elliott – Monitoring Coordinator » Illicit Drug & Alcohol Program 919-782-3211 ext 228

919-782-3211 ext 228 Candace@ncbon.com

### **HOW TO FILE A COMPLAINT**

Complaints/Consumer Protection> Complaint Forms
Complete appropriate form

If you have questions, please contact: Tammy Horne – Complaints Coordinator 919-782-3211 ext 282 THorne@ncbon.com

#### **DISCIPLINE PROCEEDINGS**

Donna Mooney, RN, MBA – Manager - Discipline Proceedings 919-782-3211 ext 285 Donna@ncbon.com

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### **EDUCATION/PRACTICE DEPARTMENT**

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#### Attachment 5

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Brandi Griswold – Monitoring Coordinator » Chemical Dependency Discipline Program

» Probationary Drug Screeners

» One Year Sobriety Notebook Participants

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Tammy Edelen - Continuing Competence

Coordinator

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Tammy Horne – Complaint Coordinator

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#### Attachment 5

#### **ADMINISTRATION**

Julie George, RN, MSN, FRE - Executive Director

Kay McMullan, RN, MSN – Associate Executive Director - Programs 919-782-3211 ext 225 Kay@ncbon.com

Brenda McDougal – Associate Executive Director - Operations 919-782-3211 ext 233 Brenda@ncbon.com

Gayle Bellamy – Director - Finance 919-782-3211 ext 249 Gayle@ncbon.com

David Kalbacker – Director - Public Information 919-782-3211 ext 262 David@ncbon.com

Angela Ellis - Manager - Executive Office 919-782-3211 ext 259 Angela@ncbon.com

Laura Hart – Staff Accountant 919-782-3211 ext 224 Laura@ncbon.com

Pamela Roper - Accounting Clerk 919-782-3211 ext 301 PRoper@ncbon.com

Chandra Graves - Administrative Coordinator 919-782-3211 ext 232 Chandra@ncbon.com

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PO Box 2129 Raleigh, NC 27602-2129

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### **OPERATIONS**

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Kris King – Network Support Specialist 919-782-3211 ext 247 Kris@ncbon.com